

# Newsletter

STAY IN THE LOOP WITH CURRENT ARTICLES AND PAPERS

## AT A GLANCE

- This month is about training, education and professionalism
- Thank you to new volunteer Michael Regis for sourcing content!

## Avoiding racial bias in 911 call assessment



Read how a 911 operator in Montreal has stimulated change at the switchboard

[How racial bias can affect 911 calls and what dispatchers in Montreal are learning to stop it \(courtesy CBC Montreal\).](#)

### Police training microlinks:

[Grande Prairie, Alberta has decided to establish a municipal police service. How might officers be trained?](#)

[Tech oriented solution to simulation training. Perhaps scenario training with actors would be better? Read and decide for yourself.](#)

### Could healing trauma actually change police culture?

["Where has this training been all my life?"](#)

## Plan to join us!

The Mass Casualty Commission Report comes down on March 30th. C-CPR will hold a special webinar in the third week of April to analyze the 2,000 pages of findings. (Go to [masscasualtycommission.com](https://masscasualtycommission.com) on the 30th for the report.)

## Reach Out

For questions, feedback, article ideas, or suggestions, email [info@c-cpr.ca](mailto:info@c-cpr.ca) and we'll be in touch.